

	Golden Lime Public Company Limited		
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Personal Data Protection Notice for Customers
Golden Lime Public Company Limited and Subsidiaries Company

Parties	Company's customer
Scope of Application	Company's customer as an individual or natural person Corporate customer as a juristic person covers only personnel i.e. employees, officers, representatives, authorized representatives, directors and other natural persons acting on behalf of corporate customers.

Data Processing

1. Personal Data collected, used, disclosed, and/or cross-border transferred

The Company will collect, use, disclose, and/or cross-border transfer the following Personal Data of external parties who are the Company's clients:

General Personal Data, such as first name, last name, job position, date of birth, address, telephone/fax number, email address, photographs, motion images from video recording or closed-circuit television (CCTV), audio recordings from meetings, information on the national identification card or passport, household registration documents, signature, social media account information (such as the LINE ID), car information (such as the car plate number, brand, model, and color), and other Personal Data you provide to the Company.

Sale transaction data from the sale of goods, services materials or assets such as first and last name, ID card and passport or tax identification number, shipping address and the address where the consignment note, tax invoice or receipt are issued, telephone number, fax number (if any), e-mail address, photos of the shipping map or the location for delivery of goods, designated numbers or bank accounts or proof of payment transacted for goods or services, etc.

Sensitive Personal Data is health data for the purpose of disease screening (including the COVID-19) upon your visit or entry into the Company's premises or operating areas, disability details, which the Company needs to obtain consent from a data subject or as much as necessary and permitted by laws.

Technical data, such as the username and password to access the system, IP address, Media Access Control data, log files, cookies data, system usage data, website usage data, operating systems and platforms, and other technologies on devices used to access the platform, as well as other Personal Data regarding the use of the Company's system.

Remarks: For identity verification, in case more supporting documents containing sensitive Personal Data such as race and religion is required even needless of such data,



a data subject can conceal such sensitive personal data before submitting the documents to the Company. If you have not concealed such Sensitive Data, the Company reserves the right to do so, and it does not constitute the collection of your Sensitive Data.

2. Sources of Personal Data

The Company may collect your Personal Data from the following sources.

- 1) The Company collects the Personal Data provided directly by you through an exchange of name cards, or through communication via email, LINE, telephone, fax, letters, and electronic channels, registration on, or the use of, the Company's information technology systems, and access to, or the use of the Company's websites and applications.
- 2) The Company collects your Personal Data from other sources, such as its clients, partners, business alliances, or the data available in the public websites, or obtained from affiliated companies or group companies, or other third parties.

3. Purposes of the collection, use, disclosure, and/or cross-border transfers of Personal Data

The Company collects, uses, discloses, and/or cross-border transfers your Personal Data for the following purposes:

- 1) To support internal and external communications that are necessary for the Company's operations
- 2) To register customer account/account receivables, manage orders, prepare provision of goods or services or assets, undersized rocks, scrap materials, scraps for sale, delivery of goods, contractual deliverables, payment transaction and changes on details related to customers in the Company's system
- 3) To conduct data analysis, satisfaction survey, demand survey including receiving complaints regarding the products or services related to customers
- 4) To manage risks, and exchange information among the Company, affiliated companies and the group of companies
- 5) To establish legal claims, to use as evidence in the initiation and defense of legal claims, and to comply with court orders or orders from government agencies with legal authority as necessary
- 6) To make business assessment, improvement, planning, and forecast, including to analyze data for the purpose of improving the Company's products or services;
- 7) To account, conduct internal audit in the Company and affiliated companies, and prevent wrongdoing, to investigate complaints or claims in order to prevent fraud or improper behavior, and to prevent wrong or illegal acts
- 8) To maintain security of the buildings or operating areas using closed-circuit television (CCTV) recordings or to monitor for security of persons and company assets.

The Company collects, uses, discloses, and/or cross-border transfer your Sensitive Personal Data for the following purposes.



- 1) To screen diseases and assess risks of communicable diseases before entry into the Company's premises or operating areas
- 2) To produce reports in compliance with the reporting procedures established by the Company, or as regulators or agencies order as specified by laws.

4. Legal basis for the collection, use, and disclosure of Personal Data

The Company generally collects, uses, discloses, and processes your Personal Data on any of the following legal basis:

- 1) Where it is for the performance of a contract, or in order to take steps, at your request, prior to entering into an agreement with the Company;
- 2) Where it is for legitimate interests of the Company or a third party to the extent that these interests do not override the fundamental rights in your Personal Data;
- 3) Where it is necessary for compliance with a law;
- 4) Upon your consent obtained by the Company upon written request for your consent to the collection, use, and disclosure of your Personal Data or consent for the purpose of public relations and marketing activities of the company or analyze the behavior of consumers or similar ones
- 5) Other cases permissible by laws.

For collection, use, and disclosure of your Sensitive Personal Data, the Company relies on the following legal basis:

- 1) Upon explicit consent obtained by the Company from the consent form requesting for your consent to the collection, use, disclosure, and processing of your Personal Data;
- 2) Where it is for vital interests to prevent or suppress any harm to the life, body, or health of a person;
- 3) Where it is necessary for the establishment of a legal claim, compliance with, or exercise of a legal claim, or to defend a legal claim; and/or
- 4) Other cases permissible by laws.

5. Types of persons or organizations to whom or to which the Company discloses your Personal Data

The Company may disclose your Personal Data (only as necessary) to the following external parties or organizations for the purposes indicated in this Notice, who or which may be located in or outside Thailand.

1) Affiliated companies, partners, and joint ventures

The Company may share your Personal Data with its affiliated companies under the same main shareholders that joint or partner for the purpose of risk management, information exchanges, and internal audit within group companies.

2) Outsourced service providers relating to the Company's operations



The Company may disclose your Personal Data to these persons, who may act as an auditor, internal control auditor, financial institution providing credit or financial transaction system services, personal data controller or personal data processor, for example, accounting service providers, banks, information technology providers, Cloud service providers (Cloud), storage or document service providers ,application , Location and parking provider even the company hires at present or may use the service in the future, etc.

3) Relevant government agencies

The Company may disclose your Personal Data to government officials and government agencies who have the legal authority, or for the purpose of protecting the rights of the Company or third parties, or for your own interests such as the Department of Investment Promotion, the Revenue Department, the Court of Justice, the Legal Execution Department, etc.

4) Other external parties or agencies

The Company may disclose your Personal Data to external parties or organizations, or allow them to access your Personal Data, such as professional advisors (including legal advisors, financial advisors and external auditors) and external organizations to which the Company would like to carry out public relations for the purposes indicated above.

As on 10th November 2022

(Mr. Geza Email Perlaki)

Managing Directors

Description to issue and improve the document

Item	Document number	Version	Issued/Revision on	Objective
1	CS20181101/WI02_EN	Rev.0	1 June 2022	To notify, to publicize to all stakeholders to acknowledge
				
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